

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of July 2013

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement								A	B	C	D	E	F	G
Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Schedule A	Service	Liberty Utilities	National Grid	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG									
A	General Protocol Correspondence, Invoices, Notices and other Communication							√						
B	Human Resources													
HR-1	Payroll Services	7/12 Mark Smith	Laurie Hare	Mark Smith	Karlye Hills								10/18/2012	11/18/2012
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Mark Smith	Lori Santoro								10/18/2012	11/18/2012
HR-3	Pension Administration	Mark Smith	Lori Santoro	Mark Smith	Karlye Hills								4/11/2013	5/1/2013
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Mark Smith	Brian Varga								10/18/2012	11/18/2012
HR-5	Staffing Support	Mark Smith	Marviane Baer	Mark Smith	Brian Varga								10/18/2012	11/18/2012
C	Financial Services													
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Linda Doering	Ron Boches									
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Linda Doering	Ron Boches									
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Linda Doering	Ron Boches								1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Linda Doering	Ron Boches									
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Linda Doering	Ron Boches								1/29/2013	2/28/2013
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Linda Doering	Ron Boches									
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Linda Doering	Ron Boches									
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Linda Doering	Ron Boches									
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Linda Doering	Ron Boches									
D	Operations													
Elec Ops-1	Planned Major Maintenance & Capital Construction	Chris Brouillard	Mark Phillips	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-2	Emergency Maintenance Engineering and Technical Services	Chris Brouillard	Marie Jordan	Kurt Demmer	7/12 Dan Bunszell								5/30/2013	6/30/2013
Elec Ops-3	Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-4	Electric Engineering and Design	Chris Brouillard	Bob Brawley	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-5	Resource and Workload Planning	Chris Brouillard	Jim Patterson	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning	Chris Brouillard	Rob Sheridan	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	Chris Brouillard	John Gavin	Kurt Demmer	7/12 Dan Bunszell								6/17/2013	7/17/2013
Elec Ops-8	Vegetation Management	Kurt Demmer	Anne Marie Moran / Craig Allen	Kurt Demmer	7/12 Dan Bunszell								12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support	Kurt Demmer	Christopher Gibb / Robert Freshong	Kurt Demmer	7/12 Dan Bunszell								2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell								11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell								11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records	Chris Brouillard	Michael Yarbrough / Brian Miller	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-14	Relay and Protection	Chris Brouillard	Mark Peterson	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-15	Codes and Standards	Tim Deppmeier	Grant Purdy	Kurt Demmer	7/12 Dan Bunszell								10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance	Tim Deppmeier	Kathy Lyford	Kurt Demmer	7/12 Dan Bunszell									
Elec Ops-17	Business Continuity Support and Emergency Logistics	Tim Deppmeier	8/12 Dan Bunszell	Kurt Demmer	8/12 Dan Bunszell									
Elec Ops-18	Electric Operations Miscellaneous	Kurt Demmer	Kathy Lyford	Kurt Demmer	7/12 Dan Bunszell									
	Energy Solutions Delivery & Efficiency													
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Bill Sherry	Carol White									
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Monagan	Bill Sherry	Sean Monagan									
D.3	Energy Control & Supply													
Energy Supply-1	Electric Network Control	Norm Gallagher	Mike Gallagher	Chico DaFonte	Mike Gallagher									
Energy Supply-2	Electric Load Forecasting	Chico DaFonte	Joseph Gredder	Chico DaFonte	9/12 Joseph Gredder									
Energy Supply-3	Energy Procurement Services	Chico DaFonte	Margaret Janzen	Chico DaFonte	Margaret Janzen								1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting	Chico DaFonte	Margaret Janzen	Chico DaFonte	Margaret Janzen									
Energy Supply-5	Distributed Generation Services	Chris Brouillard	Kevin Kelly / Marie Jordan	Chico DaFonte	9/12 Marie Jordan								3/28/2013	4/28/2013
	Project Management													
Project Mgt-1	Project Management Services	Chris Brouillard	Daniel Glenning	Rich MacDonald	David Way								3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Rich MacDonald	David Way									
D.6	Health, Safety & Environment (HS&E)													
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Michael Knott	Tim Woycik								10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Michael Knott	Tim Woycik								10/2/2012	11/1/2012
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Michael Knott	Tim Woycik								10/2/2012	11/1/2012
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik								10/2/2012	11/1/2012
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik								10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent) per Settlement V.C.2.a.(i)	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Diposition of Transition Service Notice - Confirmation Date (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service															
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico						3/28/2013	5/1/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphv	8/12	Bill Sherry		Nancy Cianfone							
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS								
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G		
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																		
	A General Protocol Correspondence, Invoices, Notices and other Communication															√		
	B Human Resources																	
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills							10/18/2012	11/18/2012	
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro								10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							4/11/2013	05/01/2013	
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga								10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga								10/18/2012	11/18/2012
	C Financial Services																	
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches									
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches									
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches									
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013		2/28/2013	
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches									
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches									
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches									
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches									
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches									
	D Operations																	
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara								3/27/2013	4/27/2013
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara								10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								5/13/2013	6/13/2013
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara								4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-12	Customer Meter Support		Rich MacDonald		Robert Preshong		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavarakas		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara								10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara									
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara								1/16/2013	2/16/2013
	D.3 Gas Control & Procurement																	
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige									
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio									
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio									
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio									
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio									
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio									
	Energy Solutions Delivery & Efficiency																	
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White									
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Morgan		William Sherry		Sean Morgan									
	Project Management																	
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way								11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way									
	D.6 Health, Safety & Environment (HS&E)																	
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone													
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS								
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott									
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott								10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott								10/2/2012	11/1/2012
Security																
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley								11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley									
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley								11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley								11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan								7/31/2013	
E Customer Services Support																
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfione	8/12	Bill Sherry									
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfione / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry									
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry									
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry									
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry									
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafione	8/12	Bill Sherry									
F Regulatory Support																
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason									
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason									
G Records Management																
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton									
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton									
H IT Transition Services																
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton									
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton									
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton									
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pnisker		David Carleton									
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton									
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton									
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton									
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton									
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton									

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/26/2013
Invoice #: 800033168
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

June 2013
April 2013

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	858.20	858.20	858.20
Accounting Consulting	-	-	-	2,966.54	2,966.54	5,933.08	5,933.08
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	640.75	-	640.75	640.75
Finance	-	-	-	3,607.29	3,824.74	7,432.03	7,432.03
Planned Major Mtnc	-	-	-	(1,451.62)	-	(1,451.62)	(1,451.62)
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	1,688.11	-	1,688.11	1,688.11
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	(4,831.90)	-	(4,831.90)	(4,831.90)
Sub Mtnc Programs /Engineering	-	-	-	137,161.89	-	137,161.89	137,161.89
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	20.78	-	20.78	20.78
Electric Lab	(1,807.39)	-	(1,807.39)	-	-	-	(1,807.39)
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	-	16,850.90	16,850.90	16,850.90
Relay & Protection	-	-	-	592.97	-	592.97	592.97
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	669.23	-	669.23	669.23
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	26,056.03	-	26,056.03	26,056.03
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	(1,145.01)	(1,145.01)	-	-	-	(1,145.01)
Gas Support/Workload Planning	-	-	-	-	1.34	1.34	1.34
Meter Ops/Meter Shop	-	-	-	-	4,842.65	4,842.65	4,842.65
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	2,139.46	2,139.46	2,139.46
Ops Misc	-	-	-	-	17,332.01	17,332.01	17,332.01
Operations	(1,807.39)	(1,145.01)	(2,952.40)	159,905.49	41,166.36	201,071.85	198,119.45
Energy Efficiency	-	-	-	(5,109.70)	770.23	(4,339.47)	(4,339.47)
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	(5,109.70)	770.23	(4,339.47)	(4,339.47)
Network Control	-	-	-	13,982.61	-	13,982.61	13,982.61
Load Forecasting	-	-	-	381.63	-	381.63	381.63
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	656.14	-	656.14	656.14
Gas Control	-	-	-	-	10,998.84	10,998.84	10,998.84
Procurement Svcs General	-	-	-	-	1,948.91	1,948.91	1,948.91
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	13,549.36	13,549.36	13,549.36
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	15,020.38	26,497.11	41,517.49	41,517.49
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	496.66	496.66	496.66
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	496.66	496.66	496.66
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	27,346.63	3,079.88	30,426.51	30,426.51

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/26/2013
Invoice #: 800033168
Terms: Net 20

Initial Billing for Transition Services Activity: June 2013
Final Billing for Transition Services Activity: April 2013

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	87,500.56	26,120.74	113,621.30	113,621.30
Collections Support	-	-	-	(8,604.08)	4.82	(8,599.26)	(8,599.26)
New Business Admin	-	-	-	3,314.46	82.48	3,396.94	3,396.94
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	3,926.55	-	3,926.55	3,926.55
Customer Service	-	-	-	113,484.12	29,287.92	142,772.04	142,772.04
General	-	-	-	6,424.23	526.08	6,950.31	6,950.31
Regulatory Reporting	-	-	-	4,124.58	12,875.99	17,000.57	17,000.57
Regulatory Support	-	-	-	10,548.81	13,402.07	23,950.88	23,950.88
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	3,159.73	(2,071.40)	1,088.33	8,598.25	13,845.18	22,443.43	23,531.76
Collaboration Services	-	-	-	-	-	-	-
Data Centers	5,074.58	3,050.78	8,125.36	-	-	-	8,125.36
Client services	4,023.02	-	4,023.02	-	-	-	4,023.02
Contracts & Licenses	2,869.32	3,590.03	6,459.35	12,746.44	25,001.69	37,748.13	44,207.48
Infrastructure Services	6,788.83	(9,393.00)	(2,604.17)	41,677.89	35,342.29	77,020.18	74,416.01
Networking Support	(24,434.08)	5,470.34	(18,963.74)	-	-	-	(18,963.74)
EMS/SCADA	1,985.42	(2,725.70)	(740.28)	125.13	-	125.13	(615.15)
Security Services	-	-	-	-	-	-	-
IT	(533.18)	(2,078.95)	(2,612.13)	63,147.71	74,189.16	137,336.87	134,724.74
TOTAL	(2,340.57)	(3,223.96)	(5,564.53)	360,604.10	189,634.25	550,238.35	544,673.82

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

Energy Supply TSA Status Update - July 2013

Attending: Michael Gallagher, National Grid
Norm Gallagher, Liberty Utilities

Regrets: n/a

Date: July 30, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

Transition of the electric control centers has slid a month to the April/May 2014 timeframe.

Liberty is planning to transition the gas control center before the electric control center, but work on the new gas SCADA system is taking longer than anticipated by the vendor Schneider.

Schneider has people working on both the gas and electric SCADA systems.

Liberty has plans to build the electric displays in the SCADA system, and they have hired a contractor to separate the RTU's in substations.

No transition services have terminated yet.

3.0 Issues – None.

Inventory Management TSA Status Update – August 20, 2013

Attending: Richard Foley, Liberty Utilities
Craig Dikeman, National Grid

Regrets: None

Date: August 20, 2013

1.0 TSA Scope changes or Requests for Scope Changes

No changes requested at this time. Two (2) TSA's remain open at this time:

- Granite State Electric TSA#2 – Materials Management System Support
- Energy North TSA#2 – Materials Management System Support

2.0 Transition Update

TSA likely to be held open until October 1, 2013, unless Liberty Utilities can find an alternative way before then to buy stock in an emergency situation (other than the current replacement process). Once this process is established, the need for the TSA will be eliminated. In 2013, Liberty was short on materials twice in emergency situations and relied on National Grid to support those material needs.

3.0 Issues

None at this time

4.0 Termination of Services – Number complete – Six (6)

- Granite State Electric TSA#1 – Supply Chain Management
- Granite State Electric TSA#3 – Supplier Contracts
- Granite State Electric TSA#4 – Access to Seller's Warehouse
- Energy North TSA#1 – Supply Chain Management
- Energy North TSA#3 – Supplier Contracts
- Energy North TSA#4 – Access To Seller's Warehouse

Fleet TSA Status Update – August 20, 2013

Attending: Richard Foley, Liberty Utilities
William Hilbrunner, National Grid

Regrets: None

Date: August 20, 2013



1.0 TSA Scope changes or Requests for Scope Changes

Request to terminate Service for the 2 fleet related TSA's was made on July 31 2013. :

- Granite State Electric Service Supply TSA#5 – Fleet Services
- Energy North Service Supply TSA#5 – Fleet Services

2.0 Transition Update

Request to terminate services was requested on July 31 2013 for an August 31 2013 End Date. Liberty Utilities has determined there is no longer a need to continue with any fleet related support from National Grid. The need for any emergency related services has been resolved where suppliers at Liberty Utilities have been established to assist in repairs.

3.0 Issues

None at this time

4.0 Termination of Services – In Process with expected completion date of August 31 2013.

- Granite State Electric Service Supply TSA#5 – Fleet Services
- Energy North Service Supply TSA#5 – Fleet Services

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report